

We understand that unexpected financial challenges can arise, and we are here to provide temporary relief for those facing hardship. Our goal is to help individuals and families get back on their feet during difficult times. It is important for our resources to be available to as many people as possible, so we ask that our assistance be used judiciously and only when truly necessary. We encourage those in need to reach out to us for support, but also to explore other long-term solutions for financial stability.

Things to know:

- Central is able to help with rent or utilities. **We do not help with eviction or hotel/motel rooms.**
- Once your application paperwork has been turned in; we will contact you with-in **5 business days** (Mon.–Thurs.) with a decision.
- Depending on the amount you need, we will need promissory notes that cover the remainder of the balance needed before a check will be cut.
- Checks are always mailed to the landlord or utility company; **checks cannot be picked up.** Checks are cut once a week, they are not cut on an emergency basis.

Applicant is responsible for the following:

- Make sure to **fully complete** the application, including a current phone number and email address (if available) and ensure that your **printing is clear.**
- A current paper copy of the bill you need assistance with.
- Name and address of your landlord **if** you are requesting rental assistance.
- If other organizations are helping as well we will need copies of their promissory notes. They can be dropped off or emailed to, info@waterfordcumc.org.
- If you make a payment prior to securing funds from Central, we will need a copy of the updated bill or payment receipt. It can be dropped off or emailed to, info@waterfordcumc.org.